



SHARED COMMITMENTS

Commitment to Appointment Policy

Thank you for choosing Big Rapids Dental Health Care Associates, P.C. We know everyone values his or her time and we do our best to maintain a structured schedule. By doing so, we reserve a specific amount of time for each patient throughout the day. An appointment made for you in our schedule is a commitment that we will be there to serve you and you will arrive on time for your appointment. We ask that we maintain a mutual respect for one another's time. A fee of \$25 may be charged for patients who miss or cancel without 48 hour notice.

Commitment to Payment Policy

We believe that every patient has the right to expect the very best professional care we can provide. In turn, we feel we can expect your commitment in following our payment policy. After a thorough examination, you will be given a treatment plan and estimate of the cost required to restore your oral health.

If you are fortunate enough to have dental insurance to assist you with your treatment, we will approximate the amount that your insurance company should pay and ask that you pay the remaining balance. Regardless, if you have insurance or not, the total fee will be your responsibility.

Deposit Policy

Due to the extensive amount of time our staff and doctors devote to preparing and reserving uninterrupted time for appointments of \$800 or more, we require a deposit of half of the treatment fee to make your reservation at least one week in advance.

Payment Options

- Methods of payment: Cash, Check, Visa, MasterCard, American Express, of Discover Card
- For those needing a payment plan:
 - Care Credit or Lending Club (subject to credit approval)

Additional Information

- Big Rapids Dental Health Care Associates, P.C. charges \$25 for returned checks.
- If for any reason your dental insurance company does not pay as much as anticipated, you will be expected to pay the difference upon receipt of your statement.
- It is important to keep us informed of any insurance changes

Patient, Parent, or Guardian Signature

Date